

*Carolyn Flynn, MC, LPC*

<http://CarolynFlynn.org>

480-395-1427

## **NEW PATIENT PACKET**

### **Child-Adolescent Therapy**

Dear Parent or Guardian,

Please read, complete, and sign the accompanying papers to the best of your ability. (Forms take approximately 15-minutes to complete.) We will go over the documents you signed during your first session. Completion of required paperwork is part of the initial session.

The initial therapy session is an information gathering session where you will have the opportunity to discuss your current concerns, and share some brief medical, psychiatric, and family history. We will also discuss policies, procedures, and counseling limitations and expectations.

Payment is due at the beginning of your appointment. You will receive a receipt for payment that you may submit to your health insurance for reimbursement of out-of-network counseling services or keep for your tax records. Mental health services may be a tax-deductible medical expense. I look forward to spending time with you and your family. Thank you for completing the necessary patient information forms.

Sincerely,

Carolyn Flynn, MC, LPC  
Licensed Professional Counselor

Carolyn Flynn, MC, LPC  
480-395-1427  
Client \_\_\_\_\_

Date \_\_\_\_\_

**CONFIDENTIAL REGISTRATION FORM**  
**Child-Adolescent Therapy**  
(please print clearly)

**Client** name \_\_\_\_\_ DOB \_\_\_\_\_ Age \_\_\_\_\_ Gender \_\_\_\_\_  
Parent/Guardian \_\_\_\_\_ SS# \_\_\_\_\_ DOB \_\_\_\_\_ Age \_\_\_\_\_  
Parent/Guardian \_\_\_\_\_ SS# \_\_\_\_\_ DOB \_\_\_\_\_ Age \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone #: Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_  
Email \_\_\_\_\_  
Other \_\_\_\_\_

Would you like a text appointment reminder? ☐ No ☐ Yes Number to text \_\_\_\_\_

**Payer** name \_\_\_\_\_ SS# \_\_\_\_\_ DOB \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone #: Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_

**Parent not living with child client** \_\_\_\_\_ Do they have custody? ☐ Yes ☐ No  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone #: Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_

**Emergency contact** \_\_\_\_\_ Relationship to client \_\_\_\_\_  
Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Phone #: Home \_\_\_\_\_ Work \_\_\_\_\_ Cell \_\_\_\_\_

**Primary insured** \_\_\_\_\_ SS# \_\_\_\_\_ DOB \_\_\_\_\_  
**Insurance ID#** \_\_\_\_\_ **Group#** \_\_\_\_\_  
**Insurance plan** \_\_\_\_\_  
**Employer** \_\_\_\_\_ **Insurance member services phone #** \_\_\_\_\_

**Referred by:** \_\_\_\_\_

## CONFIDENTIAL CLIENT INFORMATION

**REASON FOR VISIT** \_\_\_\_\_

---

---

---

---

---

---

---

---

## AREAS OF CONCERN

☐ Abuse ☐ Acting Out ☐ Addictive Behavior ☐ Alcohol ☐ Anger ☐ Anxiety ☐ Body Image ☐ Boundaries ☐ Bereavement  
☐ Career ☐ Children ☐ Chaos ☐ Chronic Illness ☐ Communication ☐ Compulsions ☐ Confidence ☐ Dating ☐ Death  
☐ Depression ☐ Disruptive ☐ Divorce ☐ Drugs ☐ Eating Disorder ☐ Family ☐ Fear ☐ Financial ☐ Focus ☐ Food  
☐ Friendships ☐ Grief ☐ Hallucinations ☐ Health ☐ Homicidal ☐ Hopelessness ☐ Hyperactive ☐ Impulse Control ☐ Infidelity  
☐ Irritable ☐ Isolation ☐ Legal ☐ Lifestyle ☐ Loneliness ☐ Loss ☐ Medical ☐ Mental Illness ☐ Mood Swings ☐ Marital  
☐ Meaninglessness ☐ Neglect ☐ Obsessions ☐ Out Of Control ☐ Pain ☐ Panic Attacks ☐ Parents ☐ Parenting ☐ Psychosis  
☐ Relationships ☐ Religion ☐ Resources ☐ School ☐ Self-Confidence ☐ Self-Esteem ☐ Sexual ☐ Sleep ☐ Social ☐ Spiritual  
☐ Stress ☐ Substance Abuse ☐ Suicidal ☐ Support ☐ Task Completion ☐ Time Management ☐ Trust ☐ Unhappy ☐ Violence  
☐ Weight ☐ Work

---

---

---

## GOALS FOR THERAPY

☐ Build trust ☐ Feel happy ☐ Feel peace ☐ Increase self-confidence ☐ Increase self-esteem ☐ Identify resources  
☐ Improve academic/work function ☐ Improve communication ☐ Improve/eliminate symptoms ☐ Improve relationships  
☐ Improve time management ☐ Manage anger ☐ Manage stress ☐ Reduce/cease substance use ☐ Stabilize mood

---

---

---

## DESIRED RESULTS OF THERAPY (How you will know you've achieved your goals)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

Client Name \_\_\_\_\_

Parent/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_

**Developmental Irregularities .....**

- ☐ prenatal difficulties
- ☐ problems during delivery
- ☐ maternal substance use or illness during pregnancy
- ☐ toilet training
- ☐ motor development/coordination
- ☐ walking
- ☐ language (speech, comprehension)
- ☐ growth (height, weight)
- ☐ socialization
- ☐ sleep
- ☐ eating
- ☐ sexual development/puberty
- ☐ other \_\_\_\_\_

**Health/Physical Problems .....**

- ☐ hereditary health problems
- ☐ seizures, fainting, neurological problems
- ☐ physical impairments
- ☐ visual or hearing impairments
- ☐ chronic health problems
- ☐ hospitalizations, surgeries
- ☐ serious illnesses
- ☐ head injuries
  - ☐ other serious physical injuries, accidents
- ☐ prone to infections
- ☐ long-term use of medications
- ☐ exposure to toxins
- ☐ other \_\_\_\_\_

**Environmental Factors .....**

- |   |  |
|---|--|
| <input type="checkbox"/> Physical abuse or neglect                | <input type="checkbox"/> sexual abuse                    |
| <input type="checkbox"/> emotional, verbal abuse                  | <input type="checkbox"/> significant losses, separations |
| <input type="checkbox"/> lack of stability, excessive disruptions | <input type="checkbox"/> family discord, tension         |
| <input type="checkbox"/> substance abuse in the family            | <input type="checkbox"/> violence in the family          |
| <input type="checkbox"/> poverty, exposure to crime, war          | <input type="checkbox"/> severe family illness           |
| <input type="checkbox"/> other _____                              |  |

**Symptomatic Behaviors .....**

- |   |  |
|---|--|
| <input type="checkbox"/> running away   | <input type="checkbox"/> nightmares, bad dreams, sleep problems          |
| <input type="checkbox"/> aggressive behavior, vandalism, fire setting                         | <input type="checkbox"/> excessive fears, phobias                        |
| <input type="checkbox"/> cruelty toward animals   | <input type="checkbox"/> anxious, worried, fretful                       |
| <input type="checkbox"/> problems getting along with peers                                    | <input type="checkbox"/> perfectionist, rituals, obsessive-compulsive    |
| <input type="checkbox"/> behavior problems at school (fighting, truancy, discipline problems) | <input type="checkbox"/> excessive dependency, need for reassurance      |
| <input type="checkbox"/> defiant, hostile, resistant, rebellious                              | <input type="checkbox"/> inappropriate/excessive attention-seeking       |
| <input type="checkbox"/> gang association, other undesirable associations                     | <input type="checkbox"/> pre-occupation with illness, health             |
| <input type="checkbox"/> cheating, lying, stealing, shoplifting                               | <input type="checkbox"/> excessively timid, shy                          |
| <input type="checkbox"/> lack of foresight, judgment  | <input type="checkbox"/> excessive daydreaming, spacing out, losing time |
| <input type="checkbox"/> fidgety, restless, overexcited                                       | <input type="checkbox"/> few or no friends                               |
| <input type="checkbox"/> problems with attention, concentration, memory, organization         | <input type="checkbox"/> detached, indifferent, unaffected by events     |
| <input type="checkbox"/> difficulty understanding/following instructions                      | <input type="checkbox"/> withdrawn, isolative, reclusive                 |
| <input type="checkbox"/> difficulty completing tasks, jumping from one activity to another    | <input type="checkbox"/> mental dull, slow, little imagination           |
| <input type="checkbox"/> learning difficulties, poor grades                                   | <input type="checkbox"/> socially inappropriate or peculiar behavior     |
| <input type="checkbox"/> low frustration tolerance, impatient, tantrums                       | <input type="checkbox"/> inability to distinguish fantasy from reality   |
| <input type="checkbox"/> poor impulse control, excessive risk taking                          | <input type="checkbox"/> unusual or bizarre thinking                     |
| <input type="checkbox"/> feelings easily hurt, easily discouraged, cries easily               | <input type="checkbox"/> alarming drawings/writings                      |
| <input type="checkbox"/> excessively self-critical, self-deprecating, self-conscious          | <input type="checkbox"/> self-mutilation/abuse                           |
| <input type="checkbox"/> suicidal talk/gestures, pre-occupation with death                    | <input type="checkbox"/> inappropriate sexual behavior                   |
| <input type="checkbox"/> lack of motivation or interest, underachiever                        | <input type="checkbox"/> known or suspected substance abuse              |
| <input type="checkbox"/> moody, irritable   | <input type="checkbox"/> unpredictable changes in mood or behavior       |
| <input type="checkbox"/> lack of energy, lethargic, excessive sleep                           | <input type="checkbox"/> drastic changes in appearance or hygiene        |
| <input type="checkbox"/> eating problems, weight gain or loss                                 | <input type="checkbox"/> accident-prone                                  |
| <input type="checkbox"/> bed-wetting, enuresis, encopresis                                    | <input type="checkbox"/> gender-identity problems                        |
| <input type="checkbox"/> nail-biting, thumb sucking, tics, twitches                           |  |
| <input type="checkbox"/> other _____  |  |

Client Name \_\_\_\_\_

Parent/Guardian Signature \_\_\_\_\_

Date \_\_\_\_\_

## MEDICAL RECORDS INFORMATION

**Child/Adolescent Medical Record:** The medical record for minors includes sessions with the minor and their parents or guardians. Both parents and/or guardians have legal rights to the medical record until the minor is age 18 regardless of who pays or attends sessions with the minor child/adolescent.

## PROTECTED HEALTH INFORMATION (HIPPA)

The law protects the confidentiality of your medical record and treatment. To protect your privacy rights I am unable to converse with any outside party about your treatment, appointment scheduling, or acknowledgement that you are receiving counseling without your authorization. This includes spouses (except for couples joint medical record), parents of adult children, church clergy, and anyone else other than the parents/guardians of a minor receiving counseling.

Any third party payers you authorize for payment of services are granted limited authorization to your personal information to complete payment of services.

At this time you can choose to list individuals you would like me to be able to communicate with for purposes of continuity of care by phone or email in regards to your treatment scheduling, status, or progress by adding their information to the Limited Release of Information form found on the next page. You may add or remove anyone from this list at anytime during your treatment. Authorization to release information is always optional and up to your discretion, and may be revoked at any time.

Your records and personal information are protected by law and will never be shared with any entity unless authorized by you. All records will be appropriately stored and destroyed in accordance with Arizona's guidelines for medical records.

I understand my rights of protected health information.

Client name \_\_\_\_\_

Parent or guardian \_\_\_\_\_ Date \_\_\_\_\_

### LIMITED RELEASE OF INFORMATION

I authorize Carolyn Flynn, MC, LPC, to communicate with the individuals listed below as needed for the purpose of continuity of care; by phone or email in regards to my treatment scheduling, status, and progress. I understand any request for written treatment records, summaries, treatment plans, etc. will require a separate release form.

**Client name** \_\_\_\_\_ **Date** \_\_\_\_\_

**Parent/Guardian** \_\_\_\_\_ **Signature** \_\_\_\_\_

**Primary Care Physician** \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Phone number \_\_\_\_\_ FAX # \_\_\_\_\_

**Psychiatrist or Psychiatric Nurse Practitioner** \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Phone number \_\_\_\_\_ FAX # \_\_\_\_\_

Name & title \_\_\_\_\_ relationship to client \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Phone numbers/fax/email \_\_\_\_\_

Name & title \_\_\_\_\_ relationship to client \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Phone numbers/fax/email \_\_\_\_\_

## LIMITS OF CONFIDENTIALITY

As a therapist I am required to disclose confidential information if any of the following conditions exist:

- Any reported or suspected neglect or abuse to children, elderly, or others who may not be able to defend or speak up for themselves. For minors: any current or past childhood abuse that has not previously been reported to CPS.
- Any threat to harm oneself or another person(s).
- Release of information to other professionals or individuals as authorized by the client or parent/guardian. Release of clinical information to an insurance provider, treatment facility, or other professionals for pre-authorization of requested services and treatment. Release of clinical information to other professionals for the purpose of treatment consultation or continuity of care (includes emergency covering provider, billing services, or collections agency if used).
- The client dies and communication regarding the client's state of mental health is important to decide an issue concerning a deed, conveyance, will or other writing executed by that client.
- Court cases: when subpoena by the court; when the client wishes to use their therapy to support a court case (i.e. custody suit or suit for mental/emotional damages); the client files suit against their therapist for breach of duty or the therapist files suit against their client.
- MINORS: Parents have the right to be informed of any activities or behaviors that may be deemed as dangerous or age inappropriate, including, but not limited to, drug and alcohol use, sexual activity, gang membership, and threats to harm self or others.
- COUPLES, FAMILY, OR GROUP THERAPY: the therapist cannot guarantee that the members of any group will uphold confidentiality, though all group members are requested and encouraged to maintain confidentiality.

I have read and understand the limits of confidentiality as stated above.

Client name \_\_\_\_\_

Parent or guardian \_\_\_\_\_ Date \_\_\_\_\_

## TREATMENT CONTRACT

I understand that counseling is a team effort and requires my commitment, trust, and willingness to experiment with new ideas and behaviors to achieve my desired goals.

I understand that as a client, I am responsible for identifying concerns and problem areas, discussing potential solutions, setting goals, and completing agreed upon homework exercises.

I understand that regular attendance will produce the maximum possible benefits. I also understand and accept that because of factors beyond our control the benefits and desired outcomes cannot be guaranteed.

I understand that I am free to discontinue treatment at any time for any reason, and will notify my therapist if I wish to discontinue services. I also understand that my therapist may refer me to another provider or treatment program if needed for continuity of care.

I understand that I am financially responsible for my treatment and agree to pay the current billing rate at the beginning of each session or prior to my appointment. I understand that I will receive a receipt for services paid. I understand that if I want to use my insurance out-of-network benefits or be reimbursed by my church it is up to me to submit the receipt and follow-up with any reimbursement.

I understand that I am expected to attend scheduled appointments on time, and will not receive additional time or financial discount if I am late. If I must cancel an appointment I agree to give 24-hour prior notification by phone or text at 480-395-1427. I understand I will receive a confirmation text or phone call once the therapist has received my message. I understand that it is up to me to make sure my therapist is notified in a timely manner. If I fail to give 24-hour prior notification, or miss a session, I agree to pay a \$75 fee.

I understand that counseling appointments may be made for in-office, or by phone or Skype. I understand I may change my in-office visit to a phone appointment if needed for convenience, or emergencies that may arise in scheduling including, but not limited to, transportation problems, work conflicts, illness, babysitter cancellations, and any other unforeseen events that may prohibit me coming to the office. I understand that my therapist will do her best to accommodate my emergency, but cannot guarantee a same-day appointment change. I agree to pay the \$75 fee if I am unable to make my appointment.

I agree to pay an additional \$25 service fee for any returned checks. I agree to pay for repairs to any damage myself or my child incurs on office property. I understand delinquent accounts will go to collections and be reported on my credit report.

I understand voicemail and text messaging at 480-395-1427 is available for my use at all times for any reason.

I have been informed and understand the limits of confidentiality, that by law, the therapist must report to appropriate authorities any suspected child abuse or serious threats of harm to myself or another person.

I have read and understand the above statements, and I agree to participate fully and voluntarily as a client in psychological treatment services. I authorize Carolyn Flynn, MC, LPC, to provide psychological treatment services to myself, or my child.

Client name \_\_\_\_\_

Parent or guardian \_\_\_\_\_ Date \_\_\_\_\_



# CLIENT COPY

*Carolyn Flynn, MC, LPC*

## LIMITS OF CONFIDENTIALITY

As a therapist I am required to disclose confidential information if any of the following conditions exist:

Any reported or suspected neglect or abuse to children, elderly, or others who may not be able to defend or speak up for themselves. For minors: any current or past childhood abuse that has not previously been reported to CPS.

Any threat to harm oneself or another person(s).

Release of information to other professionals or individuals as authorized by the client or parent/guardian. Release of clinical information to an insurance provider, treatment facility, or other professionals for pre-authorization of requested services and treatment. Release of clinical information to other professionals for the purpose of treatment consultation or continuity of care (includes emergency covering provider, billing services, or collections agency if used).

The client dies and communication regarding the client's state of mental health is important to decide an issue concerning a deed, conveyance, will or other writing executed by that client.

Court cases: when subpoena by the court; when the client wishes to use their therapy to support a court case (i.e. custody suit or suit for mental/emotional damages); the client files suit against their therapist for breach of duty or the therapist files suit against their client.

MINORS: Parents have the right to be informed of any activities or behaviors that may be deemed as dangerous or age inappropriate, including, but not limited to, drug and alcohol use, sexual activity, gang membership, and threats to harm self or others.

COUPLES, FAMILY, OR GROUP THERAPY: the therapist cannot guarantee that the members of any group will uphold confidentiality, though all group members are requested and encouraged to maintain confidentiality.

## TREATMENT CONTRACT

I understand that counseling is a team effort and requires my commitment, trust, and willingness to experiment with new ideas and behaviors to achieve my desired goals.

I understand that as a client, I am responsible for identifying concerns and problem areas, discussing potential solutions, setting goals, and completing agreed upon homework exercises.

I understand that regular attendance will produce the maximum possible benefits. I also understand and accept that because of factors beyond our control the benefits and desired outcomes cannot be guaranteed.

I understand that I am free to discontinue treatment at any time for any reason, and will notify my therapist if I wish to discontinue services. I also understand that my therapist may refer me to another provider or treatment program if needed for continuity of care.

I understand that I am financially responsible for my treatment and agree to pay the current billing rate at the beginning of each session or prior to my appointment. I understand that I will receive a receipt for services paid. I understand that if I want to use my insurance out-of-network benefits or be reimbursed by my church it is up to me to submit the receipt and follow-up with any reimbursement.

I understand that I am expected to attend scheduled appointments on time, and will not receive additional time or financial discount if I am late. If I must cancel an appointment I agree to give 24-hour prior notification by phone or text at 480-395-1427. I understand I will receive a confirmation text or phone call once the therapist has received my message. I understand that it is up to me to make sure my therapist is notified in a timely manner. If I fail to give 24-hour prior notification, or miss a session, I agree to pay a \$75 fee.

I understand that counseling appointments may be made for in-office, or by phone or Skype. I understand I may change my in-office visit to a phone appointment if needed for convenience, or emergencies that may arise in scheduling including, but not limited to, transportation problems, work conflicts, illness, babysitter cancellations, and any other unforeseen events that may prohibit me coming to the office. I understand that my therapist will do her best to accommodate my emergency, but cannot guarantee a same-day appointment change. I agree to pay the \$75 fee if I am unable to make my appointment.

I agree to pay an additional \$25 service fee for any returned checks. I agree to pay for repairs to any damage myself or my child incurs on office property. I understand delinquent accounts will go to collections and be reported on my credit report.

I understand voicemail at 480-395-1427 is available for my use at all times for any reason.

I have been informed and understand the limits of confidentiality, that by law, the therapist must report to appropriate authorities any suspected child abuse or serious threats of harm to myself or another person.

I have read and understand the above statements, and I agree to participate fully and voluntarily as a client in psychological treatment services. I authorize Carolyn Flynn, MC, LPC, to provide psychological treatment services to myself, or my child.